

# Brief Notes

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## Horizon Blue Cross Blue Shield of New Jersey introduces paperless Explanations of Benefits

We are excited to offer Horizon Blue Cross Blue Shield of New Jersey members the option of selecting a paperless Explanation of Benefits (EOB).

Beginning September 29, 2008, members may enroll in the paperless EOB option. When members select paperless EOBs, they will receive an e-mail notification whenever a claim is processed. When the e-mail notification is received, members simply sign on to Member Online Services to view their EOB. Paperless EOBs are print-ready, so if the member needs a paper copy of an EOB for any reason, a copy can be generated from our Web site, <[www.HorizonBlue.com](http://www.HorizonBlue.com)>.

Not only is managing health care with paperless EOBs convenient, it's free and secure and the sign-up process is simple. To take advantage of this new option, members may log in to Member Online Services and elect to receive paperless EOBs.

Members may continue to receive paper EOBs, if they prefer. Also, members who have signed up for paperless EOBs, and wish to continue receiving paper EOBs, may do so at any time.

Giving our members easy, environmentally-friendly access to information is just another way we are *Making Healthcare Work*.



Horizon Blue Cross Blue Shield of New Jersey

*Making Healthcare Work*



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